

Kathy Overbay • Going the Extra Mile

Kathy began her career with Eckerd Corporation in 1976, working in the warehouse pulling orders. Typifying Kathy's character, she applied for a posting as a driver in 1981, knowing that it would be a challenge to do something that she had never done before, not to mention doing it in a male dominated industry. Twenty-nine years later, Kathy has not only succeeded in her profession, but she has become the epitome of a professional driver, and is about to achieve 29 years accident free. As a long-time Eckerd and CVS employee, she was a lease customer of Ryder. She received numerous

safety awards from Ryder, including a 23 year Safe Driver Award in 2005, and participated in several Ryder-sponsored Truck Driving Championships. Kathy has earned the respect of her peers with her driving ability, commitment to safety, and straight-forward attitude. She receives accolades from her customers for her reliability, dedication and leadership to get the job done and motivate those she works with as well. We are especially fortunate to work with Kathy because her energy and enthusiasm for her profession, her company and her customer set the example for others to follow and lifts the performance of the group.

Kathy is regularly a shuttle driver and is also a lead driver for our location. As a shuttle driver, her normal duty was to transport empty trailers to an off-site warehouse where the seasonal and promotional items are loaded and return to the main warehouse. Her regular travel path contained some of the most congested traffic in the Orlando area. Even though she did not drive that many miles a day, it was a challenging drive filled with tourists, con-

struction, pedestrians and many other hazards. Since those shuttles ended, we've added container shuttles to the port in Jacksonville. Kathy has jumped to the lead again and was our first

driver to obtain the necessary security credentials to access the port. She has assisted many other drivers in obtaining their credentials and has been a key ingredient in making this part of our business a success.

Kathy has attacked her position as a lead driver with the same incredible intensity she has given every challenge. This has resulted in her team being the first to complete the Pro-

Tread training assignments and winning the competitions we have had. She has done everything that has been asked as a team leader and is constantly communicating to her team to complete their assignments and keeping an open line of communication between her team members and our staff. Her commitment to safety is visible in her excellent driving record and the passion with which she performs as a Smith System trainer.

Her dedication is evident by her willingness to always help out when needed. She has taken delivery routes when volume has peaked. Kathy is always ready and willing to do road tests and check rides and is not afraid to be brutally honest when giving a new hire a pre-employment road test. She has been trained and is adept at helping out in the office to cover extra shifts when needed and dispatches routes safely and on time. Since 2007, she served on several Ryder Collision Review Boards and appeared in the 2007 3rd Edition of the Ryder Road Map.

By Liza Roberts, Ryder System, Inc.



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